

February 14, 2011

RE: JBS Acquisition

Dear Valued Customer:

MT Business Technologies, Inc. is proud to announce that we have acquired the JBS Office Equipment Division. MT Business Technologies would like to take this opportunity to extend a warm welcome to all JBS customers. We want to assure you that your company will be provided with the same level of exceptional service and support that you associate with JBS.

Since 1918, when we were known as Mansfield Typewriter Company, much has changed in the office equipment industry, but we still pride ourselves in delivering the highest quality and best value to our customers. As many of our satisfied customers have come to know, MT Business Technologies offers not only the quality products and services on which you depend, but also a reliable and responsive partnership that facilitates the success of your business. With seven locations across Ohio, we have grown to become one of the largest independent dealers for imaging equipment serving north central Ohio, southern Michigan and now our neighbors in western Ohio.

MT Business Technologies, Inc. has received PRO's Elite 100 Certification as one of the 100 Best Office Products Servicing dealers in the United States and the only dealer with this distinction in our market. We were selected because of our demonstrated service excellence and our willingness to have ongoing audits to insure consistent achievements of the PRO's ELITE Practices.

We are taking numerous steps to insure that this transition will be seamless. We will retain JBS associates and the location in Defiance will remain open. You may continue to contact **Bob Moyer** or **Jim Barnes** at the Defiance Location. However, as we integrate our systems, please watch for future changes to the look of your billing. Should you have questions about the service or support you receive from MT Business Technologies, please contact **Chuck Rounds**, General Manager at 419-865-7001.

MT Business Technologies looks forward to working closely with you in 2011 and we pledge to continue to provide you with the most advanced solutions to meet your immediate and future needs.

Very truly yours,



Charles Rounds
General Manager

*The following page contains all necessary
information to contact MT Business
Technologies for Service and Support.*

Thank you for being our customer. We look forward to a great partnership!

New Information

Chuck Rounds, General Manager, 419-865-7001

Bob Moyer, Operations - Defiance Office, 800-686-1427

Jim Barnes, Sales -Defiance Office, 800-686-1427

Toledo Office 419-865-7001
Toll Free: 800-686-1427
Fax: 419-865-7015

To Place a Service Call

Toll free: 800-686-1427
Fax: 419-861-3087
www.mtbt.com

To Order Supplies

Toll free: 800-686-1427
Fax: 419-865-7015
www.mtbt.com

NEW REMITTANCE ADDRESS:

MT BUSINESS TECHNOLOGIES
P.O. BOX 1754
MANSFIELD OHIO 44901-1754

As we integrate our billing system we will be able to offer you invoices by email, automatic meter readings, and supply ordering or service calls via our website. Please watch for this information in the future.

Please visit our Website
www.mtbt.com

Thank you for being our customer. We look forward to a great partnership!